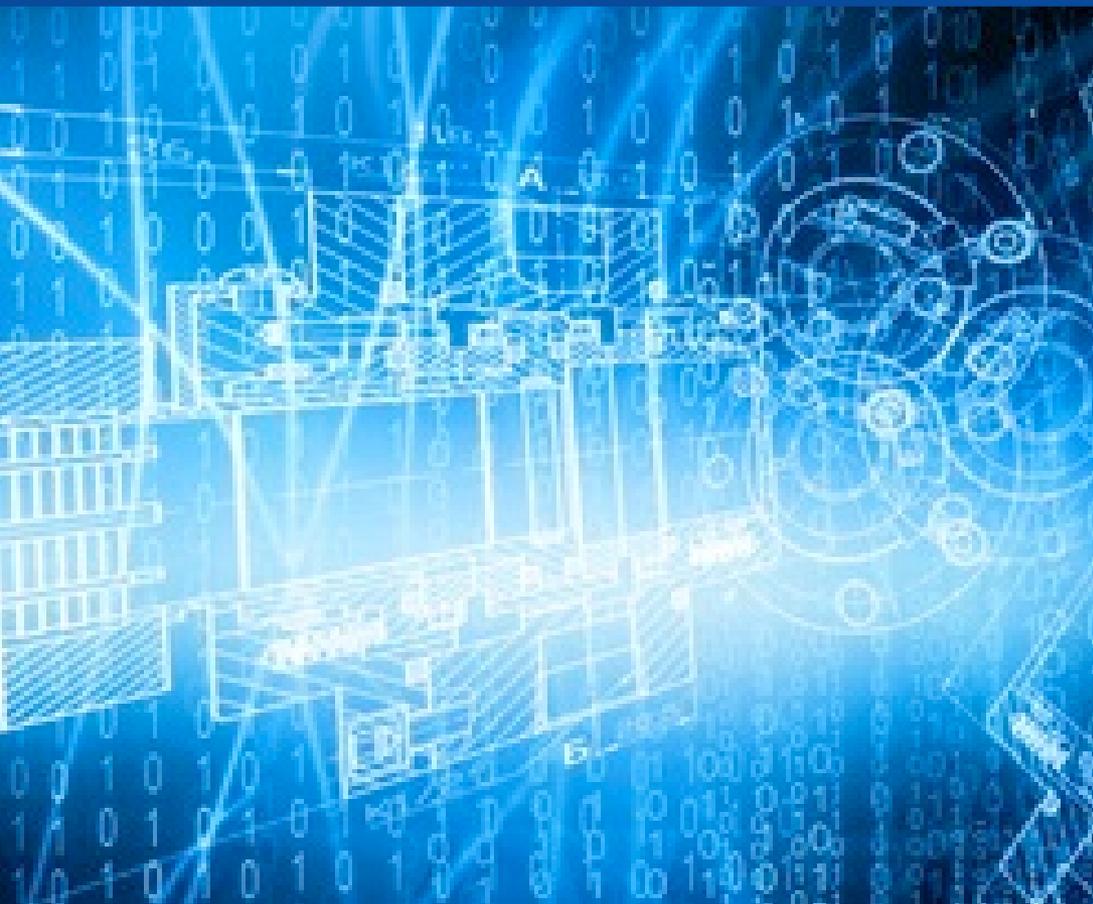




From Coverage to Care

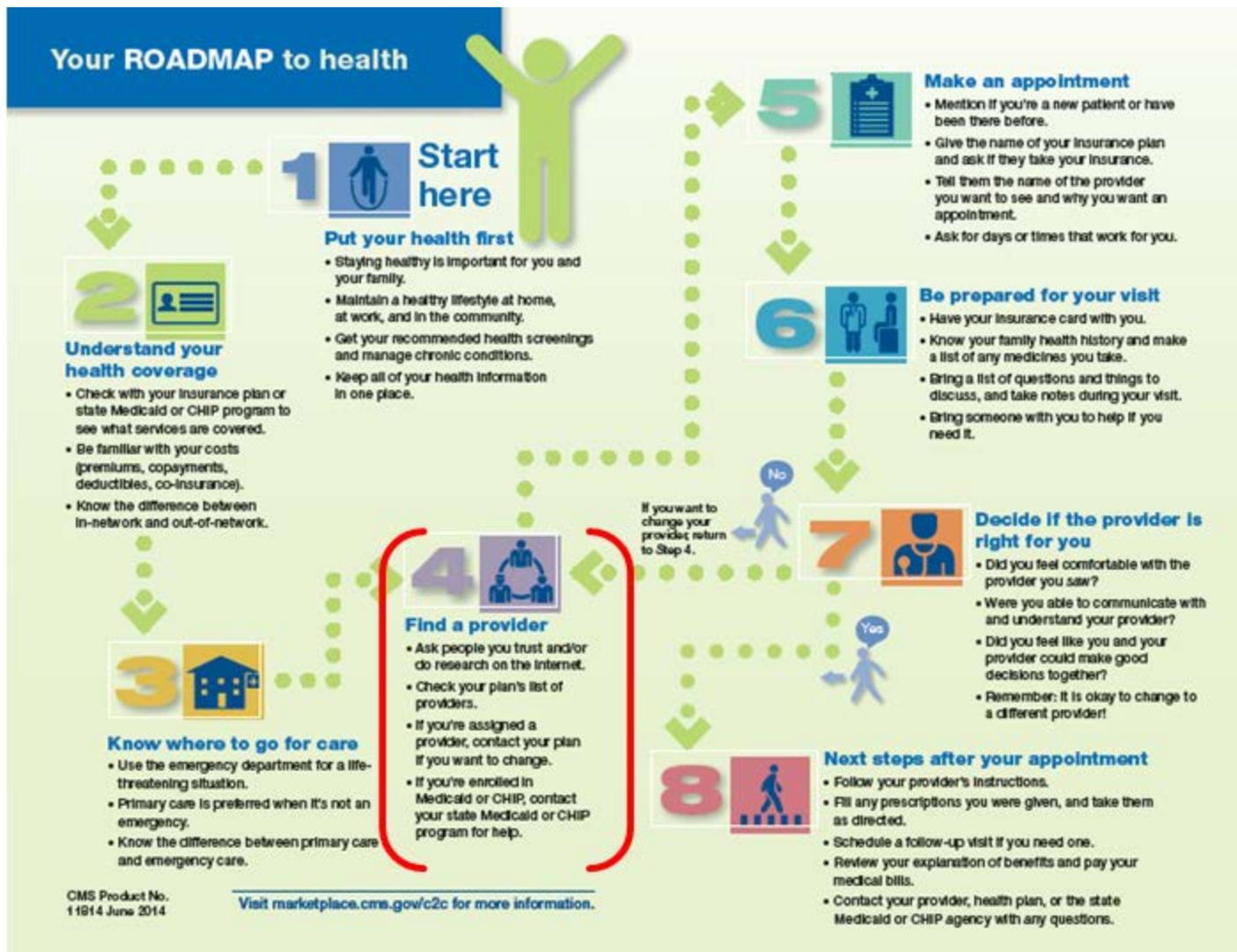
Assister Webinar Series: Part IV



Find a Provider

May 12, 2017

Coverage to Care Roadmap



Step 4: Find a Provider

Key Points for Consumers

- Find providers your plan works with.
- Ask people you trust or do research on the Internet.
- Visit a provider to see if you like them.
- If you are assigned a provider, contact your plan to change.



Key Questions for Consumers

- *Were you assigned a provider by your plan or state Medicaid or CHIP program?*
- *Can you find the list of different provider types in your network – mental health, counselors, podiatrists, allergists?*



Step 4: Find a Provider

Steps for Consumers to Find a Provider:

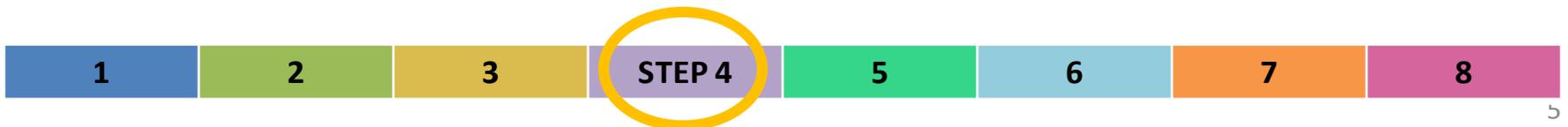
1. Identify providers in network
 - **Consumer TIP: Check your plan's list of providers AND call the office before you go to make sure they see patients with your coverage.**
2. Ask around
3. Pick a provider
4. Give them a try!



Step 4: Find a Provider

Key Definitions:

- Network/ Out-of-Network
- Primary Care Provider
- Specialist
- Referral
- Preauthorization



Get Resources

go.cms.gov/c2c

Contact C2C

Coveragetocare@cms.hhs.gov